INMATE VISITATION

All visitors for on-site or at home visits must have a registered account and are scheduled by appointment in 20 minute increments. You can register by going to www.videovisitanywhere.com.

Inmates are permitted six (6) on-site visits per week at no cost. Additional visits and all at home visits can be purchased for a minimal cost.

The Naples Visitation Center for on-site visits is open every day between 12:00pm - 4:00pm and is located in Building D. Visits from home are available every day between 8:00am - 10:00pm.

To contact the Visitation Center you can call 239.252.9956.

To contact our visitation provider, Securus, call Friends & Family support at 1.800.844.6591, or 1.877.578.3658.

Visits may be terminated at any time when the conduct of the visitor or inmate threatens the security, and orderly running of the facility. This applies to both at-home and on-site visits.

On-site visitors shall abide by the following GUIDELINES:

A maximum of 4 visitors may be present during each on-site visit and all adult visitors must have proper photo identification.

Spouses of inmates who are under the age of 18 are granted visitation privileges.

Children must be accompanied by a responsible adult and kept under control. Visitors with young children are permitted to bring one baby bottle and one diaper to the Visitation Center. All other items are considered contraband.

Visitors may leave their personal articles in their vehicles.

NO food or drinks
NO electronic devices
NO baby carriages or baby strollers
NO cameras or tape recorders

On-site visitors shall abide by the following DRESS CODE:

NO open or see-through blouses or shirts
NO display of midriff
NO bathing suits
NO bare feet
NO shorts or skirts higher than 3” above the knee
NO suggestive or offensive displays
NO sleeveless tops
NO display of undergarments
NO hats
NO shirt collars lower than 3” from the neck

INMATE MONEY DEPOSITS

Go to www.jailATM.com to deposit money to an inmate’s account.

- Credit or debit cards accepted
- Inmate’s name, arrest number & location required
- Social security information is required for compliance with Federal regulations.
- For inquiries or information, click on the word CONTACT to submit an email.

Jail ATM Locations:

Naples Jail Center Lobby
3347 Tamiami Trail East, Naples, FL 34112
Open 24 hours, seven days a week

Immokalee Jail Center Lobby
302 Stockade Road, Immokalee, FL 34142
Open 24 hours, seven days a week

Naples Visitation Center
3311 Tamiami Trail East, Naples, FL 34112
Open 12:00-4:00 p.m., seven days a week

Deposit Fees - max. deposit $300 per week
Cash - $3.25 fee for each transaction
Credit Card - $25 or less, $3.25 fee for each transaction; $25 or more, 10% of the deposit amount for each transaction

INMATE PHONES

Set up a prepaid phone account with Global Tel Link (GTL), our inmate phone vendor, online at:

www.connectnetwork.com
or by calling 1.866.230.7761

For billing questions, call 1.877.650.4249.
### DO NOT SEND... DO NOT SEND...
- Cash
- Newspaper articles
- Arts / crafts
- Blank paper
- Blank / self addressed envelopes
- Blank postcards
- Writing instruments
- Stamps
- Phone cards
- Anything edible
- Matches or tobacco
- Wallet, ID, credit cards, or personal documents
- Maps
- Games
- Writing in watercolors / paint
- Construction paper
- Clothing
- Cardboard
- Stickers / glued or taped items
- Staples or metal clasps
- Plastic or laminated items
- Hard cover books
- Any type of tattoo / gambling instructions or information
- Stains, lipstick or perfume on the envelopes or the contents inside
- Printed pages from the Internet to include Social Networking sites
- Pictures containing gang signs, hand gestures, violence, full or partial nudity or sexual in nature
- Bubble packaging or padded envelopes
- Musical cards, oversize cards, cards with anything pasted to it, cards with stickers or multi-layered cards
- Magazines with nudity, violence, gang related, or illegal activity
- Pictures no larger than 5x7, or polaroid pictures
- Letters are limited to 10 pages per envelope

Any item that is deemed a safety or security risk to the facility will be returned to sender.

### GLASSES or CONTACT LENSES
- Glasses or contact lenses MUST be mailed from the retailer, no other items are allowed in the package.
- Glasses or contact lenses can be mailed by Fed Ex, UPS or USPS to:
  - Inmate Name and A no. (required)
  - Collier County Jail
  - 3347 Tamiami Trail East
  - Naples, FL 34112-4901

  The package MUST be marked on the outside with the wording “Glasses Enclosed” or “Contact Lenses Enclosed.”

Contact lens solution can be purchased by the inmate from commissary.

### MAGAZINES, BOOKS & PICTURES
Inmates are permitted to have 10 pictures, 10 books and 6 magazines in their possession at all times.

Any BOOKS over the limit can be mailed out from the facility in a medium flat rate box (US Postal rate), donated to the Inmate Library or disposed of.

Any MAGAZINES or PICTURES over the housing limit can be mailed home or disposed of.

Magazines and soft cover books can be received if they are sent directly from the publisher and are appropriate for the jail environment. Books from third party retailers will NOT be accepted.

Any incoming material deemed inappropriate, the inmate is notified in writing and given 30 days to make arrangements for it to be picked up before being disposed of. Additionally, publishers are notified when magazine content is deemed inappropriate.

### RETURNED MAIL:
Mail that does not contain the inmates arrest number (A no.) AND full name.

### INMATE MOBILE KIOSK
Mobile kiosk devices are available to inmates in select housing areas. Educational content is available at no cost, and entertainment content varies from no cost up to 5¢ per minute.

Friends & family can set up a prepaid account for an inmate online at:
- www.gettingout.com/deposit-funds
- or by calling 1.866.516.0155

Inmates should refer to their attorneys for legal advice, or research, as the Jail does not offer either.

### INMATE LEGAL SERVICES
Notaries and copies are normally performed once a week. Inmates must submit an inmate Request to receive assistance. If an inmate is pro se they can conduct their own research via the law kiosk in their housing area.

Notary Charge: $10.00 each / Copy Charge: single side 15¢, double side 20¢

### INMATE MESSAGING
- Sign Up
- Make Connections
- Buy Message Service Credits
- Start Sending Messages!

Service credits cost one cent each with a minimum purchase of 500 credits ($5.00). You can purchase as many credits as you like and use them any time.

- Only 50 service credits for each message sent
- Send photos for 100 service credits per photo

Go to www.smartjailmail.com to create an account and invite an inmate to message. Inmates can initiate invites to phone numbers or email addresses.