CALLS FOR SERVICE = 419,081
Reflected in our calls for service are the number of times CCSO responds to a citizen complaint or initiates investigative action.

9-1-1 CALLS & TEXTS
9-1-1 calls = 140,391
Text to 9-1-1 = 378

COMMUNITY ENGAGEMENT

FACEBOOK TOTAL OUTREACH
3.5 Million Likes
Top Post - Reality Check posts during Hurricane Irma reached over 536K followers
Top Video - Aerial footage of Marco Island after Hurricane Irma, 146K views, 1.3K shares

TWITTER TOTAL OUTREACH
3.7 Million Impressions
Top Post - Collier County wildfire evacuation map reached over 120K followers

CCSO APPROVAL RATING

SAFETY & SECURITY
99% of citizens surveyed provided a positive response

ATTITUDE OR BEHAVIOR
98% of citizens surveyed provided a positive response

LEVEL OF COMPETENCE
98.5% of citizens surveyed provided a positive response

AGENCY PERFORMANCE
97.7% of citizens surveyed provided a positive response

COLLIER COUNTY CRIME RATE
down 61% from 2000 to 2017

Traffic Stats

<table>
<thead>
<tr>
<th>Crash Stats</th>
<th>2016</th>
<th>2017</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Traffic Crashes</td>
<td>9,722</td>
<td>10,052</td>
<td>+3%</td>
</tr>
<tr>
<td>Fatalities</td>
<td>35</td>
<td>25</td>
<td>-29%</td>
</tr>
<tr>
<td>Fatal Crashes</td>
<td>31</td>
<td>24</td>
<td>-23%</td>
</tr>
<tr>
<td>DUICrashes</td>
<td>227</td>
<td>212</td>
<td>-7%</td>
</tr>
<tr>
<td>Distracted Driving Crashes</td>
<td>963</td>
<td>1,134</td>
<td>+18%</td>
</tr>
</tbody>
</table>

Enforcement Stats

<table>
<thead>
<tr>
<th>Enforcement Stats</th>
<th>2016</th>
<th>2017</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Citations</td>
<td>13,652</td>
<td>15,709</td>
<td>+15%</td>
</tr>
<tr>
<td>Warnings</td>
<td>45,284</td>
<td>41,587</td>
<td>-8%</td>
</tr>
<tr>
<td>DUI Arrests</td>
<td>801</td>
<td>637</td>
<td>-20%</td>
</tr>
</tbody>
</table>

CRIME PREVENTION
Deputies presented at 1,423 community events and conducted more than 113 commercial and residential security surveys

123 CCSO VOLUNTEERS worked a total of 29,183 hours saving taxpayers $704,478.00
The national value of volunteer time is $24.14 per hour
www.independentsector.org
Collier County has one of the lowest crime rates of any metropolitan county in Florida. Crime rate is calculated per 100,000 residents and includes part 1 crimes reported to the Florida Department of Law Enforcement. Part 1 crimes are violent crimes and property crimes, consisting of homicide, sexual assault, robbery, aggravated assault, burglary, theft and motor vehicle theft.

COLLIER COUNTY FACTS:
2,305 square miles | Population: 320,239 Seasonal: 432,990 | Visitors: 1.79 million

CRIME RATE MAP BY COUNTY

Calculated by 100,000 residents

- 825 - 1510 crimes per 100,000 residents
- 1511 - 4805 crimes per 100,000 residents

KEEP COLLIER COUNTY SAFE

- Join or start a Neighborhood Watch group
- Report suspicious activity to law enforcement
- Always lock your car doors and stow away valuables
- Schedule a free home or business security survey with Crime Prevention, call 239-252-0700
- Secure passwords, pin numbers, your SSN and sensitive information

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