World’s oldest Emergency phone number (Is999) was established in the UK.

First arrest made as a result of an emergency call in England.

The FCC met with AT&T to establish an emergency number. They wanted something short, unique and easy to remember. Since 9-1-1 had never been designated for an office code, area code or service code, it was chosen.

AT&T announced 9-1-1 as the emergency code throughout the US.

First 9-1-1 call was made in Haleyville, AL.

AT&T began a pilot program in Alameda County, CA to use Selective Routing.

9-1-1 served 17% of the US population.

Collier County began using basic 9-1-1.

9-1-1 served 26% of US population and nine states had legislation.

9-1-1 served 50% of the US population.

Collier County enabled Enhanced 9-1-1 (E911) to selectively route emergency calls to the correct PSAP and provide Automatic Location Identification (ALI).

9-1-1 served 93% of the US population (95 percent of these were E911 with selective routing).

Collier County was 100% compliant with Phase II wireless.

FCC adopts rules to significantly enhance the ability of PSAPs to accurately identify the location of wireless 911 caller by 2020.

More than 80% of the calls to 9-1-1 in Collier County come from wireless phones.

Collier County installed software provided by Airbus and RapidSOS to provide wireless caller location to within 50 meters, including indoors.

First "Smartphone" released by IBM

First "Smartphone" released by IBM

Collier became the first county in the state to provide Text to 9-1-1 services.