

9-1-1 EMERGENCY GUIDE

Call 9-1-1 when you need immediate assistance from law enforcement, an ambulance or the fire department. If you doubt if you have an emergency, call 9-1-1 and the dispatcher will determine if you need emergency assistance.

Questions you will be asked by the dispatcher in the event of an emergency:

What is the address of the emergency?

What is the nature of the emergency?

What is your name?

What phone number are you calling from?

Make copies and keep this guide in central locations so employees and customers know the business address and phone number in case of an emergency.

BUSINESS ADDRESS

BUSINESS PHONE NUMBER

Once the dispatcher has your location and the nature of the emergency they will dispatch units to help you. As the first responders are enroute, the dispatcher will continue to ask you questions or provide you medical assistance over the phone. It may seem unnecessary, but the information is vital to first responders and the health and safety of those on scene.

Register for free access:

PulsePoint



Smart911
Protecting Millions of Lives



COLLIER COUNTY FIRST RESPONDER NETWORK

Non Emergency phone numbers

Collier County Sheriff's Office - 239-252-9300

Naples Police Department - 239-213-4844